

APPENDIX B: DIRIGOCHOICE DISENROLLEE SURVEY INSTRUMENT

Q1 Option

According to our records, you used to be enrolled in the Dirigo Choice plan, but you aren't any more, is this correct?

Q1	1 YES	Q4
Q1	2 NO	NEXT
Q1	8 DK	NEXT
Q1	9 NA	NEXT

Q2 Option

Do you mean you never enrolled, or do you mean you're still enrolled now?

Q2	1 NEVER ENROLLED	NEXT
Q2	2 STILL ENROLLED	END
Q2	8 DK	NEXT
Q2	9 NA	NEXT

Q3 Multiple Check

Why didn't you enroll in Dirigo?
(CHECK ALL THAT APPLY)

Q3a	1 COST TOO MUCH	LONGQ119
Q3b	2 EMPLOYER DIDN'T SIGN UP	LONGQ119
Q3c	3 NEW PRODUCT	LONGQ119
Q3d	4 UNSURE ABOUT FUTURE OF THE PLAN	LONGQ119
Q3e	5 EXCESSIVE PAPERWORK	LONGQ119
Q3f	6 ADMINISTRATIVE HASSLES	LONGQ119
Q3g	7 PROCESS TOOK TOO LONG	LONGQ119
Q3h	8 STIGMA	LONGQ119
Q3i	9 OTHER REASON(S)	LONGQ119
Q3j	10 Other (Specify)	LONGQ119
Q3k	11 DK	LONGQ119
Q3l	12 NA	LONGQ119

**** Selective skip on Q4- Q20: Ask only if R is a business owner or sole prop (\17=0)**

Q4 Option

Are you the person in charge of making decisions about health insurance for the business where you were working when you enrolled in Dirigo?

IWER: IF "NO", ASK: What's the name of the person who makes decisions about health insurance for that business?" AND WRITE THE NAME ON THE COVERSHEET.

- | | | |
|----|-------|------|
| Q4 | 1 YES | NEXT |
| Q4 | 2 NO | Q21 |
| Q4 | 8 DK | Q21 |
| Q4 | 9 NA | Q21 |

Q5 Option

Now I'll read a list of possible reasons why you may have dropped the Dirigo health plan. Please tell me how important each one was in your decision to drop Dirigo. First- the employer share of the premiums was too expensive. How important was this in your decision to drop Dirigo? Was it . . .

- | | | |
|----|--------------------------|------|
| Q5 | 1 very important | NEXT |
| Q5 | 2 somewhat important, or | NEXT |
| Q5 | 3 not at all important | NEXT |
| Q5 | 8 DK | NEXT |
| Q5 | 9 NA | NEXT |

Q6 Option

Next- you found a better rate with another insurance plan. How important was this in your decision to drop Dirigo? Was it . . .

- | | | |
|----|--------------------------|------|
| Q6 | 1 very important | NEXT |
| Q6 | 2 somewhat important, or | NEXT |
| Q6 | 3 not at all important | NEXT |
| Q6 | 8 DK | NEXT |
| Q6 | 9 NA | NEXT |

Q7 **SKIP IF SOLE PROP (\16=0)** Option

There were not enough employees who signed up for Dirigo. How important was this in your decision to drop Dirigo? Was it . . .

- | | | |
|----|--------------------------|------|
| Q7 | 1 very important | NEXT |
| Q7 | 2 somewhat important, or | NEXT |
| Q7 | 3 not at all important | NEXT |
| Q7 | 8 DK | NEXT |
| Q7 | 9 NA | NEXT |

Q8 SKIP IF SOLE PROP (I16=0)

Option

Your employees complained or said they didn't like Dirigo. How important was this in your decision to drop Dirigo? Was it . . .

Q8	1 very important	NEXT
Q8	2 somewhat important, or	NEXT
Q8	3 not at all important	NEXT
Q8	8 DK	NEXT
Q8	9 NA	NEXT

Q9

Option

You were concerned that Dirigo wouldn't last very long. How important was this in your decision to drop Dirigo? Was it . . .

Q9	1 very important	NEXT
Q9	2 somewhat important, or	NEXT
Q9	3 not at all important	NEXT
Q9	8 DK	NEXT
Q9	9 NA	NEXT

Q10

Option

You didn't like the savings offset payment. How important was this in your decision to drop Dirigo? Was it . . .

Q10	1 very important	NEXT
Q10	2 somewhat important, or	NEXT
Q10	3 not at all important	NEXT
Q10	8 DK	NEXT
Q10	9 NA	NEXT

Q11

Option

The Chamber of Commerce opposed the plan. How important was this in your decision to drop Dirigo? Was it . . .

Q11	1 very important	NEXT
Q11	2 somewhat important, or	NEXT
Q11	3 not at all important	NEXT
Q11	8 DK	NEXT
Q11	9 NA	NEXT

Q12

Option

Problems with the reimbursement process. How important was this in your decision to drop Dirigo?
Was it . . .

- Q12 1 very important NEXT
- Q12 2 somewhat important, or NEXT
- Q12 3 not at all important NEXT
- Q12 8 DK NEXT
- Q12 9 NA NEXT

Q13

Option

Dirigo was too much of a hassle. How important was this in your decision to drop Dirigo?
Was it . . .

- Q13 1 very important NEXT
- Q13 2 somewhat important, or NEXT
- Q13 3 not at all important Q15
- Q13 8 DK Q15
- Q13 9 NA Q15

Q14

Multiple Check

What was too much of a hassle?

- Q14a 1 THE ENROLLMENT PROCESS NEXT
- Q14b 2 THE ELIGIBILITY RULES NEXT
- Q14c 3 TOO COMPLICATED NEXT
- Q14d 4 TOO MUCH PAPERWORK NEXT
- Q14e 5 THE REIMBURSEMENT PROCESS NEXT
- Q14f 6 SOMETHING ELSE - OTHER NEXT
- Q14g 7 Other NEXT
- Q14h 8 DK NEXT
- Q14i 9 NA NEXT

Q15

Option

{Q13=1 OR Q13=2}{And how important were these reasons. First, you don't like public programs or social programs. Was that . . . }{You don't like public programs or social programs. How important was this in your decision to drop Dirigo?
Was it . . . }

- Q15 1 very important NEXT
- Q15 2 somewhat important, or NEXT
- Q15 3 not at all important NEXT
- Q15 8 DK NEXT
- Q15 9 NA NEXT

Q16

Option

You didn't like the insurance company. How important was this in your decision to drop Dirigo?
Was it . . .

- Q16 1 very important NEXT
- Q16 2 somewhat important, or NEXT
- Q16 3 not at all important NEXT
- Q16 8 DK NEXT
- Q16 9 NA NEXT

Q17

Option

The deductible was too high. How important was this in your decision to drop Dirigo?
Was it . . .

- Q17 1 very important NEXT
- Q17 2 somewhat important, or NEXT
- Q17 3 not at all important NEXT
- Q17 8 DK NEXT
- Q17 9 NA NEXT

Q18

Option

The benefits didn't cover the services that you needed. How important was this in your decision to drop Dirigo? Was it . . .

- Q18 1 very important NEXT
- Q18 2 somewhat important, or NEXT
- Q18 3 not at all important NEXT
- Q18 8 DK NEXT
- Q18 9 NA NEXT

Q19

Option

Was there anything else about Dirigo BENEFITS AND COVERAGE that you were unhappy with?

- Q19 1 YES NEXT
- Q19 2 NO Q40
- Q19 8 DK Q40
- Q19 9 NA Q40

Q20

Text Entry

What were you unhappy with?

- Q20 0 RESPONSE (8=DK, 9=NA) Q40

Q21 Option

First we have a few questions about the Dirigo plan that you used to have.

Did you disenroll from Dirigo voluntarily, did your employer drop the plan, or were you dropped by Dirigo?

Q21	1	DISENROLLED VOLUNTARILY	Q23
Q21	2	EMPLOYER DROPPED DIRIGO	Q26
Q21	3	DROPPED BY DIRIGO	NEXT
Q21	8	DK	NEXT
Q21	9	NA	NEXT

Q22 Option

If Dirigo had not dropped you, would you have remained on Dirigo?

Q22	1	YES	Q42
Q22	2	NO	Q27
Q22	8	DK	Q27
Q22	9	NA	Q42
Q22	3	MAYBE/DEPENDS	Q27

Q23 Option

Is the reason you are no longer enrolled in Dirigo because you left the job that provided the coverage?

Q23	1	YES	NEXT
Q23	2	NO	Q25
Q23	8	DK	Q25
Q23	9	NA	Q25

Q24 Option

If you had not left that job, would you have remained on Dirigo?

Q24	3	MAYBE/DEPENDS	Q27
Q24	1	YES	Q42
Q24	2	NO	Q27
Q24	8	DK	Q27
Q24	9	NA	Q42

Q25 Option

Is the reason you are no longer enrolled in Dirigo because your employer dropped the plan?

Q25	1	YES	NEXT
Q25	2	NO	Q28
Q25	8	DK	Q42
Q25	9	NA	Q42

Q26 Option

If your employer had not dropped the plan, would you have remained on Dirigo?

Q26	1 YES	Q42
Q26	2 NO	NEXT
Q26	8 DK	NEXT
Q26	9 NA	Q42
Q26	3 MAYBE/DEPENDS	NEXT

Q27 Multiple Check

So, you were thinking about leaving Dirigo. Please tell me why you were thinking about leaving Dirigo.
(CHECK ALL THAT APPLY)

Q27a	1 UNCERTAINTY ABOUT THE FUTURE OF DIRIGO	Q42
Q27b	2 PREMIUMS OR COPAYS TOO EXPENSIVE	Q42
Q27c	3 DEDUCTIBLE TOO HIGH	Q42
Q27d	4 BILLING, CLAIMS OR ADMINISTRATIVE HASSLES	Q42
Q27e	5 REIMBURSEMENT PROCESS / EBT CARD PROBLEMS	Q42
Q27f	6 BAD COVERAGE / SERVICE I NEED NOT COVERED	Q42
Q27g	7 RENEWAL, ENROLLMENT PROCESS TOO COMPLICATED / BUREAUCRATIC	Q42
Q27h	8 BAD COMMUNICATION /HARD TO GET ANSWERS /POOR CUSTOMER SERVICE	Q42
Q27i	9 CANCELLED IF LATE PREMIUM /DROP PEOPLE WHO DON'T PAY	Q42
Q27j	10 CANCELLED COVERAGE WITHOUT BEING TOLD WHY	Q42
Q27k	11 BAD PUBLICITY /TOO POLITICAL	Q42
Q27l	12 OTHER (SPECIFY)	Q42
Q27m	13 Other	Q42
Q27n	98 DK	Q42
Q27o	99 NA	Q42

Q28 Option

Now I'll read a list of possible reasons why you may have dropped the Dirigo health plan.

Please tell me how important each one was in your decision to drop Dirigo. First- the amount you paid for the premium was more then you could afford. How important was this in your decision to drop Dirigo?

Was it . . .

Q28	1 very important	NEXT
Q28	2 somewhat important, or	NEXT
Q28	3 not at all important	Q32
Q28	8 DK	Q32
Q28	9 NA	Q32

Q29

Option

Next- your income went up and your share of the premium went up. How important was this in your decision to drop Dirigo? Was it . . .

Q29	1 very important	Q31
Q29	2 somewhat important, or	Q31
Q29	3 not at all important	NEXT
Q29	8 DK	NEXT
Q29	9 NA	NEXT

Q30

Option

Your income went down and you could no longer afford to remain on the plan. How important was this in your decision to drop Dirigo? Was it . . .

Q30	1 very important	NEXT
Q30	2 somewhat important, or	NEXT
Q30	8 DK	Q32
Q30	9 NA	Q32
Q30	3 not at all important	NEXT

Q31

Option

How often was paying the premium difficult for you financially? Was it . . .

Q31	1 almost always	NEXT
Q31	2 fairly often, or	NEXT
Q31	3 only occasionally?	NEXT
Q31	8 DK	NEXT
Q31	9 NA	NEXT

Q32

Option

It was too much of a hassle. How important was this in your decision to drop Dirigo? Was it . . .

Q32	1 very important	NEXT
Q32	2 somewhat important, or	NEXT
Q32	8 DK	Q34
Q32	9 NA	Q34
Q32	3 not at all important	Q34

Q33

Multiple Check

What was too much of a hassle?
(CHECK ALL THAT APPLY)

Q33a	1 THE ENROLLMENT PROCESS	NEXT
Q33b	2 THE ELIGIBILITY RULES	NEXT
Q33c	3 TOO COMPLICATED	NEXT
Q33d	4 TOO MUCH PAPERWORK	NEXT
Q33e	5 THE REIMBURSEMENT PROCESS	NEXT
Q33f	6 SOMETHING ELSE- OTHER (SPECIFY)	NEXT
Q33g	7 Other	NEXT
Q33h	8 DK	NEXT
Q33i	9 NA	NEXT

Q34

Option

{Q32=1 OR Q32=2}{And how important were these reasons. First, you don't like public programs or social programs. Was that . . . }{You don't like public programs or social programs. How important was this in your decision to drop Dirigo? Was it . . . }

Q34	1 very important	NEXT
Q34	2 somewhat important, or	NEXT
Q34	8 DK	NEXT
Q34	9 NA	NEXT
Q34	3 not at all important	NEXT

Q35

Option

You didn't like the insurance company. How important was this in your decision to drop Dirigo?
Was it . . .

Q35	1 very important	NEXT
Q35	2 somewhat important, or	NEXT
Q35	8 DK	NEXT
Q35	9 NA	NEXT
Q35	3 not at all important	NEXT

Q36

Option

The deductible was too high. How important was this in your decision to drop Dirigo?
Was it . . .

Q36	1 very important	NEXT
Q36	2 somewhat important, or	NEXT
Q36	8 DK	NEXT
Q36	9 NA	NEXT
Q36	3 not at all important	NEXT

Q37

Option

The benefits didn't cover the services you needed. How important was this in your decision to drop Dirigo?
Was it . . .

Q37 1 very important NEXT

Q37 2 somewhat important, or NEXT

Q37 8 DK NEXT

Q37 9 NA NEXT

Q37 3 not at all important NEXT

Q38

Option

Was there anything else about Dirigo BENEFITS AND COVERAGE that you were unhappy with?

Q38 1 YES NEXT

Q38 2 NO Q40

Q38 8 DK Q40

Q38 9 NA Q40

Q39

Text Entry

What were you unhappy with?

Q39 0 RESPONSE (8=DK, 9=NA) Q40

Q40

Option

Was there any other reason why you left the Dirigo plan?

Q40 1 YES NEXT

Q40 2 NO Q42

Q40 8 DK Q42

Q40 9 NA Q42

Q41

Text Entry

What was that reason?

Q41 0 REASON (8=DK, 9=NA) NEXT

Q42

Option

Briefly, what would you say was the best thing about Dirigo Choice?

- | | | |
|-----|---|------|
| Q42 | 5 ACCESS TO DOCTORS AND SPECIALISTS/CHOICE OF DOCTORS | Q44 |
| Q42 | 6 GOOD DOCTORS/GOOD MEDICAL CARE | Q44 |
| Q42 | 7 PRESCRIPTION COVERAGE | Q44 |
| Q42 | 8 FEW HASSLES/NO HASSLES | Q44 |
| Q42 | 9 BETTER THAN MAINECARE/MEDICAID | Q44 |
| Q42 | 10 OTHER | NEXT |
| Q42 | 98 DK | Q44 |
| Q42 | 99 NA | Q44 |
| Q42 | 2 AFFORDABLE/CHEAP/FREE/COVERAGE FOR PEOPLE WHO CAN'T AFFORD IT | Q44 |
| Q42 | 3 GOOD COVERAGE/COMPREHENSIVE COVERAGE | Q44 |
| Q42 | 4 BETTER THAN PRIOR COVERAGE | Q44 |
| Q42 | 1 JUST THAT I HAD INS/WOULDN'T HAVE INS WITHOUT IT | Q44 |

Q43

Text Entry

What was the best thing about Dirigo Choice?

- | | | |
|-----|---------------------|------|
| Q43 | 0 BEST (8=DK, 9=NA) | NEXT |
|-----|---------------------|------|

Q44 Option

And briefly, what was the worst thing about Dirigo Choice?

Q44	1 UNCERTAINTY ABOUT THE FUTURE OF DIRIGO	Q46
Q44	2 PREMIUMS OR COPAYS TOO EXPENSIVE	Q46
Q44	3 DEDUCTIBLE TOO HIGH	Q46
Q44	4 BILLING, CLAIMS OR ADMINISTRATIVE HASSLES	Q46
Q44	5 REIMBURSEMENT PROCESS /EBT CARD PROBLEMS	Q46
Q44	6 BAD COVERAGE /SERVICE I NEED NOT COVERED	Q46
Q44	7 RENEWAL, ENROLLMENT PROCESS TOO COMPLICATED /BUREAUCRATIC	Q46
Q44	8 BAD COMMUNICATION /HARD TO GET ANSWERS /POOR CUSTOMER SERVICE	Q46
Q44	9 CANCELLED IF LATE PREMIUM /DROP PEOPLE WHO DONT PAY	Q46
Q44	10 CANCELLED COVERAGE WITHOUT BEING TOLD WHY	Q46
Q44	11 BAD PUBLICITY / TOO POLITICAL	Q46
Q44	12 OTHER	NEXT
Q44	98 DK	Q46
Q44	99 NA	Q46

Q45 Text Entry

What was the worst thing about Dirigo?

Q45	0 WORST (8=DK, 9=NA)	NEXT
-----	----------------------	------

Q46 Option

Are you currently covered by any other health insurance plan, including HMOs, government plans, MaineCare and so on?

Q46	1 YES	NEXT
Q46	2 NO	Q48
Q46	8 DK	Q48
Q46	9 NA	Q48

Q47

Multiple Check

What is that coverage?
(CHECK ALL THAT APPLY)

- Q47a 1 MEDICARE ONLY NEXT
- Q47b 2 MEDICARE PLUS SUPPLEMENTAL NEXT
- Q47c 3 MAINECARE/MEDICAID NEXT
- Q47d 4 CUB CARE NEXT
- Q47e 5 MILITARY OR VA NEXT
- Q47f 6 INSURANCE OBTAINED THRU AN EMPLOYER NEXT
- Q47g 7 PURCHASED DIRECTLY FROM INSURER NEXT
- Q47h 8 OTHER (SPECIFY) NEXT
- Q47i 9 Other COVERAGE NEXT
- Q47j 98 DK NEXT
- Q47k 99 NA NEXT

****Skip Q48 and Q49 if no spouse/partner (13=None)**

Q48

Option

According to our records, when you enrolled in Dirigo, you also enrolled \3.
Is s/he currently covered by any other health insurance plan, including HMOs, government plans, MaineCare and so on?

- Q48 1 YES NEXT
- Q48 2 NO Q50
- Q48 8 DK Q50
- Q48 9 NA Q50
- Q48 3 S/HE WASN'T ENROLLED Q50

Q49

Multiple Check

What is that coverage?
(CHECK ALL THAT APPLY)

- Q49a 1 MEDICARE ONLY NEXT
- Q49b 2 MEDICARE PLUS SUPPLEMENTAL NEXT
- Q49c 3 MAINECARE/MEDICAID NEXT
- Q49d 4 CUB CARE NEXT
- Q49e 5 DIRIGO NEXT
- Q49f 6 MILITARY OR VA NEXT
- Q49g 7 INSURANCE OBTAINED THRU AN EMPLOYER NEXT
- Q49h 8 PURCHASED DIRECTLY FROM INSURER NEXT
- Q49i 9 OTHER (SPECIFY) NEXT
- Q49j 10 Other COVERAGE NEXT
- Q49k 98 DK NEXT
- Q49l 99 NA NEXT

****Skip Q50 and Q51 if no child/dependent #1 (I5=none)**

Q50 Option

And how about I5, is s/he currently covered by any other health insurance plan, including HMOs, government plans, MaineCare and so on?

Q50	1 YES	NEXT
Q50	2 NO	Q52
Q50	8 DK	Q52
Q50	9 NA	Q52
Q50	3 S/HE WASN'T ENROLLED	Q52

Q51 Multiple Check

What is that coverage?
(CHECK ALL THAT APPLY)

Q51a	1 MEDICARE ONLY	NEXT
Q51b	2 MEDICARE PLUS SUPPLEMENTAL	NEXT
Q51c	3 MAINECARE/MEDICAID	NEXT
Q51d	4 CUB CARE	NEXT
Q51e	5 DIRIGO	NEXT
Q51f	6 MILITARY OR VA	NEXT
Q51g	7 INSURANCE OBTAINED THRU AN EMPLOYER	NEXT
Q51h	8 PURCHASED DIRECTLY FROM INSURER	NEXT
Q51i	9 OTHER (SPECIFY)	NEXT
Q51j	10 Other COVERAGE	NEXT
Q51k	98 DK	NEXT
Q51l	99 NA	NEXT

****Skip Q52 and Q53 if no child/dependent #2 (I7=none)**

Q52 Option

And how about I7, is s/he currently covered by any other health insurance plan . . . ?

Q52	1 YES	NEXT
Q52	2 NO	Q54
Q52	8 DK	Q54
Q52	9 NA	Q54
Q52	3 S/HE WASN'T ENROLLED	Q54

Q53

Multiple Check

What is that coverage?
(CHECK ALL THAT APPLY)

- Q53a 1 MEDICARE ONLY NEXT
- Q53b 2 MEDICARE PLUS SUPPLEMENTAL NEXT
- Q53c 3 MAINECARE/MEDICAID NEXT
- Q53d 4 CUB CARE NEXT
- Q53e 5 DIRIGO NEXT
- Q53f 6 MILITARY OR VA NEXT
- Q53g 7 INSURANCE OBTAINED THRU AN NEXT
EMPLOYER
- Q53h 8 PURCHASED DIRECTLY FROM INSURER NEXT
- Q53i 9 OTHER (SPECIFY) NEXT
- Q53j 10 Other COVERAGE NEXT
- Q53k 98 DK NEXT
- Q53l 99 NA NEXT

****Skip Q54 and Q55 if no child/dependent #3 (I9=none)**

Q54

Option

And I9, is s/he currently covered by any other health insurance plan . . . ?

- Q54 1 YES NEXT
- Q54 2 NO Q56
- Q54 8 DK Q56
- Q54 9 NA Q56
- Q54 3 S/HE WASN'T ENROLLED Q56

Q55

Multiple Check

What is that coverage?
(CHECK ALL THAT APPLY)

- Q55a 1 MEDICARE ONLY NEXT
- Q55b 2 MEDICARE PLUS SUPPLEMENTAL NEXT
- Q55c 3 MAINECARE/MEDICAID NEXT
- Q55d 4 CUB CARE NEXT
- Q55e 5 DIRIGO NEXT
- Q55f 6 MILITARY OR VA NEXT
- Q55g 7 INSURANCE OBTAINED THRU AN NEXT
EMPLOYER
- Q55h 8 PURCHASED DIRECTLY FROM INSURER NEXT
- Q55i 9 OTHER (SPECIFY) NEXT
- Q55j 10 Other COVERAGE NEXT
- Q55k 98 DK NEXT
- Q55l 99 NA NEXT

****Skip Q56 and Q57 if no child/dependent #4 (\11=none)**

Q56

Option

And \11, is s/he currently covered by any other health insurance plan . . . ?

Q56	1 YES	NEXT
Q56	2 NO	Q58
Q56	8 DK	Q58
Q56	9 NA	Q58
Q56	3 S/HE WASN'T ENROLLED	Q58

Q57

Multiple Check

What is that coverage?
(CHECK ALL THAT APPLY)

Q57a	1 MEDICARE ONLY	NEXT
Q57b	2 MEDICARE PLUS SUPPLEMENTAL	NEXT
Q57c	3 MAINECARE/MEDICAID	NEXT
Q57d	4 CUB CARE	NEXT
Q57e	5 DIRIGO	NEXT
Q57f	6 MILITARY OR VA	NEXT
Q57g	7 INSURANCE OBTAINED THRU AN EMPLOYER	NEXT
Q57h	8 PURCHASED DIRECTLY FROM INSURER	NEXT
Q57i	9 OTHER (SPECIFY)	NEXT
Q57j	10 Other COVERAGE	NEXT
Q57k	98 DK	NEXT
Q57l	99 NA	NEXT

****Skip Q58 and Q59 if no child/dependent #5 (\13=none)**

Q58

Option

And \13, is s/he currently covered by any other health insurance plan . . . ?

Q58	1 YES	NEXT
Q58	2 NO	Q60
Q58	8 DK	Q60
Q58	9 NA	Q60
Q58	3 S/HE WASN'T ENROLLED	Q60

Q59

Multiple Check

What is that coverage?
(CHECK ALL THAT APPLY)

- Q59a 1 MEDICARE ONLY NEXT
- Q59b 2 MEDICARE PLUS SUPPLEMENTAL NEXT
- Q59c 3 MAINECARE/MEDICAID NEXT
- Q59d 4 CUB CARE NEXT
- Q59e 5 DIRIGO NEXT
- Q59f 6 MILITARY OR VA NEXT
- Q59g 7 INSURANCE OBTAINED THRU AN EMPLOYER NEXT
- Q59h 8 PURCHASED DIRECTLY FROM INSURER NEXT
- Q59i 9 OTHER (SPECIFY) NEXT
- Q59j 10 Other COVERAGE NEXT
- Q59k 98 DK NEXT
- Q59l 99 NA NEXT

Q60

Option

**** ONLY ASK IF R CURRENTLY HAS INSURANCE: (Selective skip Q46>1)**

Overall, how does the COST for your CURRENT health insurance plan compare to the cost of Dirigo?
Would you say it costs . . .

- Q60 1 much less than Dirigo NEXT
- Q60 2 somewhat less than Dirigo NEXT
- Q60 3 about the same NEXT
- Q60 4 somewhat more, or NEXT
- Q60 5 much more than Dirigo? NEXT
- Q60 8 DK NEXT
- Q60 9 NA NEXT

Q61

Option

**** ONLY ASK IF R CURRENTLY HAS INSURANCE: (Selective skip Q46>1)**

And overall, how does the COVERAGE under your CURRENT health insurance plan compare to the coverage you had under Dirigo? Would you say it is . . .

- Q61 1 much better than Dirigo NEXT
- Q61 2 somewhat better than Dirigo NEXT
- Q61 3 about the same NEXT
- Q61 4 somewhat worse, or NEXT
- Q61 5 much worse than Dirigo NEXT
- Q61 8 DK NEXT
- Q61 9 NA NEXT

Q62 Option

Now I have a few questions about you and your family.
In general, would you say your health is . . .

Q62	1 excellent	NEXT
Q62	2 good	NEXT
Q62	3 fair, or	NEXT
Q62	4 poor	NEXT
Q62	8 DK	NEXT
Q62	9 NA	NEXT

Q63 Option

Does anyone in your household have a chronic health condition?

Q63	1 YES	NEXT
Q63	2 NO	NEXT
Q63	8 DK	NEXT
Q63	9 NA	NEXT

Q64 Option

Do you currently have a spouse or partner living with you?

Q64	1 YES	NEXT
Q64	2 NO	NEXT
Q64	8 DK	NEXT
Q64	9 NA	NEXT

Q65 Option

Do you currently have any children living in your home?

Q65	1 YES	NEXT
Q65	2 NO	NEXT
Q65	8 DK	NEXT
Q65	9 NA	NEXT

Q66 Option

Is there anyone living in your household who IS CURRENTLY covered by Dirigo?

Q66	1 YES	NEXT
Q66	2 NO	Q68
Q66	8 DK	Q68
Q66	9 NA	Q68

Q67

Multiple Check

Who is currently covered by Dirigo?
(CHECK ALL THAT APPLY)

Q67a	1 SPOUSE/PARTNER	NEXT
Q67b	2 CHILD	NEXT
Q67c	3 PARENT	NEXT
Q67d	4 OTHER	NEXT
Q67e	8 DK	NEXT
Q67f	9 NA	NEXT

Q68

Option

How did you first hear about Dirigo Choice?

Q68	1 INSURANCE BROKER	Q70
Q68	2 MY EMPLOYER	Q70
Q68	3 DHHS OFFICE	Q70
Q68	4 HEALTH CARE PROVIDER	Q70
Q68	5 NEWSPAPER/RADIO/TV	Q70
Q68	6 LEAFLET SENT HOME FROM SCHOOL	Q70
Q68	7 OTHER	NEXT
Q68	8 DK	Q70
Q68	9 NA	Q70

Q69

Text Entry

What was that other place?

Q69	0 SOURCE (8=DK, 9=NA)	NEXT
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Q70

Option

What was the main reason you enrolled in Dirigo Choice?

Q70	1 IT WAS THE ONLY OPTION MY EMPLOYER OFFERED	Q72
Q70	2 THE COST OF THE PLAN	Q72
Q70	3 THE COVERAGE PROVIDED	Q72
Q70	4 IT WAS BETTER THAN THE PLAN I WAS ON	Q72
Q70	5 A FAMILY MEMBER NEEDED HEALTH CARE	Q72
Q70	6 FEEL MORE SECURE HAVING COVERAGE	Q72
Q70	7 OTHER REASON	NEXT
Q70	8 DK	Q72
Q70	9 NA	Q72

Q71 Text Entry

What is that other reason?

Q71 0 REASON (8=DK, 9=NA) NEXT

Q72 Option

{19=1}{WE INTERVIEWED THIS PERSON BEFORE- - CHECK 1}{WE HAVE NOT INTERVIEWED THIS PERSON BEFORE- - CHECK 2}

Q72 1 INTERVIEWED BEFORE LONGQ119
Q72 2 NOT INTERVIEWED BEFORE NEXT

Q73 Option

Now, thinking back to when you enrolled in Dirigo, were you covered by any other health insurance plan, including HMOs, government plans, MaineCare and so on?

Q73 1 YES NEXT
Q73 2 NO Q79
Q73 8 DK Q82
Q73 9 NA Q82

Q74 Multiple Check

What was that coverage?
IWER NOTE! IF R DOESN'T MENTION COBRA, ALWAYS ASK "Did you have COBRA?"
(CHECK ALL THAT APPLY)

Q74a 1 ANTHEM BC/BS NEXT
Q74b 2 AETNA NEXT
Q74c 3 NASE (NATL ASSOC OF SELF EMPL.) NEXT
Q74d 4 MEGALIFE NEXT
Q74e 5 CIGNA NEXT
Q74f 6 COBRA Q77
Q74g 7 MAINECARE/MEDICAID Q78
Q74h 8 MEDICARE ONLY Q78
Q74i 9 MEDICARE PLUS SUPPLEMENTAL Q78
Q74j 10 MILITARY OR VA Q78
Q74k 11 CUB CARE Q78
Q74l 12 OTHER COVERAGE NEXT
Q74m 13 other COVERAGE (Specify) NEXT
Q74n 98 DK NEXT
Q74o 99 NA NEXT

****Do not ask Q75 & Q76 if R is Sole Prop (I20=sole prop)**

Q75

Option

Was that coverage obtained through an employer?

Q75	1 YES	NEXT
Q75	2 NO	Q78
Q75	8 DK	Q78
Q75	9 NA	Q78

Q76

Option

Was that employer the same as your current employer?

Q76	1 YES	NEXT
Q76	2 NO	Q78
Q76	8 DK	Q78
Q76	9 NA	Q78

Q77

Option

Did you choose Dirigo Choice because your COBRA coverage would end soon?

Q77	1 YES	NEXT
Q77	2 NO	NEXT
Q77	8 DK	NEXT
Q77	9 NA	NEXT
Q77	3 DIDN'T HAVE COBRA	NEXT

Q78

Option

Thinking about the year before you enrolled in Dirigo, was there any time during that year that you were NOT covered by any health insurance plan?

Q78	1 YES	Q81
Q78	2 NO	Q81
Q78	8 DK	Q81
Q78	9 NA	Q81

Q79

Option

How long were you uninsured? Would you say . . .

Q79	1 less than 6 months	NEXT
Q79	2 6 months to 1 year, or	NEXT
Q79	3 more than 1 year	Q82
Q79	8 DK	Q82
Q79	9 NA	Q82

Q80

Multiple Check

When you WERE insured, what was that coverage?
(CHECK ALL THAT APPLY)

- Q80a 1 ANTHEM BC/BS NEXT
- Q80b 2 AETNA NEXT
- Q80c 3 NASE (NATL ASSOC OF SELF EMPL.) NEXT
- Q80d 4 MEGALIFE NEXT
- Q80e 5 CIGNA NEXT
- Q80f 6 COBRA NEXT
- Q80g 7 MAINECARE/MEDICAID NEXT
- Q80h 8 MEDICARE ONLY NEXT
- Q80i 9 MEDICARE PLUS SUPPLEMENTAL NEXT
- Q80j 10 MILITARY OR VA NEXT
- Q80k 11 CUB CARE NEXT
- Q80l 12 OTHER COVERAGE NEXT
- Q80m 13 other COVERAGE (Specify) NEXT
- Q80n 98 DK NEXT
- Q80o 99 NA NEXT

Q81

Option

Was your previous health insurance coverage just for you, or were other people covered on the same plan?

- Q81 1 INDIVIDUAL NEXT
- Q81 2 FAMILY NEXT
- Q81 8 DK NEXT
- Q81 9 NA NEXT

****Skip Q82- Q85 if no spouse/partner (\3=None)**

Q82

Option

When you enrolled in Dirigo, was \3 covered by any other health insurance plan, including HMOs, government plans, MaineCare, Medicare and so on?

- Q82 1 YES NEXT
- Q82 2 NO Q85
- Q82 8 DK Q86
- Q82 9 NA Q86

Q83

Multiple Check

What was that coverage?
(CHECK ALL THAT APPLY)

Q83a	1 ANTHEM BC/BS	NEXT
Q83b	2 AETNA	NEXT
Q83c	3 NASE (NATL ASSOC OF SELF EMPL.)	NEXT
Q83d	4 MEGALIFE	NEXT
Q83e	5 CIGNA	NEXT
Q83f	6 COBRA	NEXT
Q83g	7 MAINECARE/MEDICAID	NEXT
Q83h	8 MEDICARE ONLY	NEXT
Q83i	9 MEDICARE PLUS SUPPLEMENTAL	NEXT
Q83j	10 MILITARY OR VA	NEXT
Q83k	11 CUB CARE	NEXT
Q83l	12 OTHER COVERAGE	NEXT
Q83m	13 other COVERAGE	NEXT
Q83n	98 DK	NEXT
Q83o	99 NA	NEXT

Q84

Option

Thinking about the year before you enrolled in Dirigo, was there any time during that year that \3 was NOT covered by any health insurance plan?

Q84	1 YES	Q86
Q84	2 NO	Q86
Q84	8 DK	Q86
Q84	9 NA	Q86

Q85

Option

How long was \3 uninsured? Would you say . . .

Q85	1 less than 6 months	NEXT
Q85	2 6 months to 1 year, or	NEXT
Q85	3 more than 1 year	NEXT
Q85	8 DK	NEXT
Q85	9 NA	NEXT

****Skip Q86 - Q89 if no child/dependent #1 (I5=none)**

Q86 Option

When you enrolled in Dirigo, was I5 covered by any other health insurance plan, including HMOs, government plans, MaineCare, Medicare and so on?

Q86	1 YES	NEXT
Q86	2 NO	Q89
Q86	8 DK	Q90
Q86	9 NA	Q90

Q87 Multiple Check

What was that coverage?
(CHECK ALL THAT APPLY)

Q87a	1 ANTHEM BC/BS	NEXT
Q87b	2 AETNA	NEXT
Q87c	3 NASE (NATL ASSOC OF SELF EMPL.)	NEXT
Q87d	4 MEGALIFE	NEXT
Q87e	5 CIGNA	NEXT
Q87f	6 COBRA	NEXT
Q87g	7 MAINECARE/MEDICAID	NEXT
Q87h	8 MEDICARE ONLY	NEXT
Q87i	9 MEDICARE PLUS SUPPLEMENTAL	NEXT
Q87j	10 MILITARY OR VA	NEXT
Q87k	11 CUB CARE	NEXT
Q87l	12 OTHER COVERAGE	NEXT
Q87m	13 other COVERAGE	NEXT
Q87n	98 DK	NEXT
Q87o	99 NA	NEXT

Q88 Option

Thinking about the year before you enrolled in Dirigo, was there any time during that year that I5 was NOT covered by any health insurance plan?

Q88	1 YES	Q90
Q88	2 NO	Q90
Q88	8 DK	Q90
Q88	9 NA	Q90

Q89 Option

How long was \5 uninsured? Would you say . . .

Q89	1 less than 6 months	NEXT
Q89	2 6 months to 1 year, or	NEXT
Q89	3 more than 1 year	NEXT
Q89	8 DK	NEXT
Q89	9 NA	NEXT

****Skip Q90 – Q93 if no child/dependent #2 (\7=none)**

Q90 Option

When you enrolled in Dirigo, was \7 covered by any other health insurance plan, including HMOs, government plans, MaineCare, Medicare and so on?

Q90	1 YES	NEXT
Q90	2 NO	Q93
Q90	8 DK	Q94
Q90	9 NA	Q94

Q91 Multiple Check

What was that coverage?
(CHECK ALL THAT APPLY)

Q91a	1 ANTHEM BC/BS	NEXT
Q91b	2 AETNA	NEXT
Q91c	3 NASE (NATL ASSOC OF SELF EMPL.)	NEXT
Q91d	4 MEGALIFE	NEXT
Q91e	5 CIGNA	NEXT
Q91f	6 COBRA	NEXT
Q91g	7 MAINECARE/MEDICAID	NEXT
Q91h	8 MEDICARE ONLY	NEXT
Q91i	9 MEDICARE PLUS SUPPLEMENTAL	NEXT
Q91j	10 MILITARY OR VA	NEXT
Q91k	11 CUB CARE	NEXT
Q91l	12 OTHER COVERAGE	NEXT
Q91m	13 other COVERAGE (Specify)	NEXT
Q91n	98 DK	NEXT
Q91o	99 NA	NEXT

Q92

Option

Thinking about the year before you enrolled in Dirigo, was there any time during that year that \7 was NOT covered by any health insurance plan?

Q92	1 YES	Q94
Q92	2 NO	Q94
Q92	8 DK	Q94
Q92	9 NA	Q94

Q93

Option

How long was \7 uninsured? Would you say . . .

Q93	1 less than 6 months	NEXT
Q93	2 6 months to 1 year, or	NEXT
Q93	3 more than 1 year	NEXT
Q93	8 DK	NEXT
Q93	9 NA	NEXT

****Skip Q94 – Q97 if no child/dependent #3 (\9=none)**

Q94

Option

When you enrolled in Dirigo, was \9 covered by any other health insurance plan, including HMOs, government plans, MaineCare, Medicare and so on?

Q94	1 YES	NEXT
Q94	2 NO	Q97
Q94	8 DK	Q98
Q94	9 NA	Q98

Q95

Multiple Check

What was that coverage?
(CHECK ALL THAT APPLY)

- Q95a 1 ANTHEM BC/BS NEXT
- Q95b 2 AETNA NEXT
- Q95c 3 NASE (NATL ASSOC OF SELF EMPL.) NEXT
- Q95d 4 MEGALIFE NEXT
- Q95e 5 CIGNA NEXT
- Q95f 6 COBRA NEXT
- Q95g 7 MAINECARE/MEDICAID NEXT
- Q95h 8 MEDICARE ONLY NEXT
- Q95i 9 MEDICARE PLUS SUPPLEMENTAL NEXT
- Q95j 10 MILITARY OR VA NEXT
- Q95k 11 CUB CARE NEXT
- Q95l 12 OTHER COVERAGE NEXT
- Q95m 13 other COVERAGE (Specify) NEXT
- Q95n 98 DK NEXT
- Q95o 99 NA NEXT

Q96

Option

Thinking about the year before you enrolled in Dirigo, was there any time during that year that \9 was NOT covered by any health insurance plan?

- Q96 1 YES Q98
- Q96 2 NO Q98
- Q96 8 DK Q98
- Q96 9 NA Q98

Q97

Option

How long was \9 uninsured? Would you say . . .

- Q97 1 less than 6 months NEXT
- Q97 2 6 months to 1 year, or NEXT
- Q97 3 more than 1 year NEXT
- Q97 8 DK NEXT
- Q97 9 NA NEXT

****Skip Q98 – Q101 if no child/dependent #4 (\11=none)**

Q98 Option

When you enrolled in Dirigo, was \11 covered by any other health insurance plan, including HMOs, government plans, MaineCare, Medicare and so on?

- | | | |
|-----|-------|------|
| Q98 | 1 YES | NEXT |
| Q98 | 2 NO | Q101 |
| Q98 | 8 DK | Q102 |
| Q98 | 9 NA | Q102 |

Q99 Multiple Check

What was that coverage?
(CHECK ALL THAT APPLY)

- | | | |
|------|-----------------------------------|------|
| Q99a | 1 ANTHEM BC/BS | NEXT |
| Q99b | 2 AETNA | NEXT |
| Q99c | 3 NASE (NATL ASSOC OF SELF EMPL.) | NEXT |
| Q99d | 4 MEGALIFE | NEXT |
| Q99e | 5 CIGNA | NEXT |
| Q99f | 6 COBRA | NEXT |
| Q99g | 7 MAINECARE/MEDICAID | NEXT |
| Q99h | 8 MEDICARE ONLY | NEXT |
| Q99i | 9 MEDICARE PLUS SUPPLEMENTAL | NEXT |
| Q99j | 10 MILITARY OR VA | NEXT |
| Q99k | 11 CUB CARE | NEXT |
| Q99l | 12 OTHER COVERAGE | NEXT |
| Q99m | 13 other COVERAGE (Specify) | NEXT |
| Q99n | 98 DK | NEXT |
| Q99o | 99 NA | NEXT |

Q100 Option

Thinking about the year before you enrolled in Dirigo, was there any time during that year that \11 was NOT covered by any health insurance plan?

- | | | |
|------|-------|------|
| Q100 | 1 YES | Q102 |
| Q100 | 2 NO | Q102 |
| Q100 | 8 DK | Q102 |
| Q100 | 9 NA | Q102 |

Q101

Option

How long was \11 uninsured? Would you say . . .

- Q101 1 less than 6 months NEXT
- Q101 2 6 months to 1 year, or NEXT
- Q101 3 more than 1 year NEXT
- Q101 8 DK NEXT
- Q101 9 NA NEXT

****Skip Q102 – Q105 if no child/dependent #5 (\13=none)**

Q102

Option

When you enrolled in Dirigo, was \13 covered by any other health insurance plan, including HMOs, government plans, MaineCare, Medicare and so on?

- Q102 1 YES NEXT
- Q102 2 NO Q105
- Q102 8 DK Q106
- Q102 9 NA Q106

Q103

Multiple Check

What was that coverage?
(CHECK ALL THAT APPLY)

- Q103a 1 ANTHEM BC/BS NEXT
- Q103b 2 AETNA NEXT
- Q103c 3 NASE (NATL ASSOC OF SELF EMPL.) NEXT
- Q103d 4 MEGALIFE NEXT
- Q103e 5 CIGNA NEXT
- Q103f 6 COBRA NEXT
- Q103g 7 MAINECARE/MEDICAID NEXT
- Q103h 8 MEDICARE ONLY NEXT
- Q103i 9 MEDICARE PLUS SUPPLEMENTAL NEXT
- Q103j 10 MILITARY OR VA NEXT
- Q103k 11 CUB CARE NEXT
- Q103l 12 OTHER COVERAGE NEXT
- Q103m 13 other COVERAGE (Specify) NEXT
- Q103n 98 DK NEXT
- Q103o 99 NA NEXT

Q104 Option

Thinking about the year before you enrolled in Dirigo, was there any time during that year that \13 was NOT covered by any health insurance plan?

Q104	1 YES	Q106
Q104	2 NO	Q106
Q104	8 DK	Q106
Q104	9 NA	Q106

Q105 Option

How long was \13 uninsured? Would you say . . .

Q105	1 less than 6 months	NEXT
Q105	2 6 months to 1 year, or	NEXT
Q105	3 more than 1 year	NEXT
Q105	8 DK	NEXT
Q105	9 NA	NEXT

Q106 Option

Are there any members of your household who did NOT enroll on your Dirigo plan at that time?

Q106	1 YES	NEXT
Q106	2 NO	Q119
Q106	8 DK	Q119
Q106	9 NA	Q119

Q107 Option

Who was NOT enrolled on your Dirigo plan?

ENTER HH MEMBER 1:

Q107	1 CHILD UNDER 18	NEXT
Q107	3 SPOUSE/PARTNER	NEXT
Q107	4 PARENT	NEXT
Q107	5 OTHER RELATIVE	NEXT
Q107	8 DK	NEXT
Q107	9 NA	NEXT
Q107	2 CHILD OVER 18	NEXT
Q107	6 ROOMMATE	NEXT

Q108 Option

Was s/he covered by any other health insurance plan, including HMOs, government plans, MaineCare, and so on?

Q108	1 YES	NEXT
Q108	2 NO	Q111
Q108	8 DK	Q111
Q108	9 NA	Q111

Q109 Multiple Check

What was that coverage?
(CHECK ALL THAT APPLY)

Q109a	1 ANTHEM BC/BS	NEXT
Q109b	2 AETNA	NEXT
Q109c	3 NASE (NATL ASSOC OF SELF EMPL.)	NEXT
Q109d	4 MEGALIFE	NEXT
Q109e	5 CIGNA	NEXT
Q109f	6 COBRA	NEXT
Q109g	7 MAINECARE/MEDICAID	NEXT
Q109h	8 MEDICARE ONLY	NEXT
Q109i	9 MEDICARE PLUS SUPPLEMENTAL	NEXT
Q109j	10 MILITARY OR VA	NEXT
Q109k	11 CUB CARE	NEXT
Q109l	12 OTHER COVERAGE	NEXT
Q109m	13 other COVERAGE	NEXT
Q109n	98 DK	NEXT
Q109o	99 NA	NEXT

Q110 Option

Does s/he still have that coverage?

Q110	1 YES	NEXT
Q110	2 NO	NEXT
Q110	8 DK	NEXT
Q110	9 NA	NEXT

Q111

Option

Who else was NOT enrolled on your Dirigo plan?
ENTER HH MEMBER 2:

Q111	1 NONE	Q119
Q111	2 CHILD UNDER 18	NEXT
Q111	4 SPOUSE/PARTNER	NEXT
Q111	5 PARENT	NEXT
Q111	6 OTHER RELATIVE	NEXT
Q111	8 DK	Q119
Q111	9 NA	Q119
Q111	3 CHILD OVER 18	NEXT

Q112

Option

Was s/he covered by any other health insurance plan, including HMOs, government plans, MaineCare, and so on?

Q112	1 YES	NEXT
Q112	2 NO	Q115
Q112	8 DK	Q115
Q112	9 NA	Q115

Q113

Multiple Check

What was that coverage?
(CHECK ALL THAT APPLY)

Q113a	1 ANTHEM BC/BS	NEXT
Q113b	2 AETNA	NEXT
Q113c	3 NASE (NATL ASSOC OF SELF EMPL.)	NEXT
Q113d	4 MEGALIFE	NEXT
Q113e	5 CIGNA	NEXT
Q113f	6 COBRA	NEXT
Q113g	7 MAINECARE/MEDICAID	NEXT
Q113h	8 MEDICARE ONLY	NEXT
Q113i	9 MEDICARE PLUS SUPPLEMENTAL	NEXT
Q113j	10 MILITARY OR VA	NEXT
Q113k	11 CUB CARE	NEXT
Q113l	12 OTHER COVERAGE	NEXT
Q113m	13 other COVERAGE	NEXT
Q113n	98 DK	NEXT
Q113o	99 NA	NEXT

Q114 Option

Does s/he still have that coverage?

Q114	1 YES	NEXT
Q114	2 NO	NEXT
Q114	8 DK	NEXT
Q114	9 NA	NEXT

Q115 Option

Who else was NOT enrolled on your Dirigo plan?
ENTER HH MEMBER 3:

Q115	1 NONE	Q119
Q115	2 CHILD	NEXT
Q115	3 SPOUSE/PARTNER	NEXT
Q115	4 PARENT	NEXT
Q115	5 OTHER RELATIVE	NEXT
Q115	8 DK	Q119
Q115	9 NA	Q119

Q116 Option

Was s/he covered by any other health insurance plan, including HMOs, government plans, MaineCare, and so on?

Q116	1 YES	NEXT
Q116	2 NO	Q119
Q116	8 DK	Q119
Q116	9 NA	Q119

Q117

Multiple Check

What was that coverage?
(CHECK ALL THAT APPLY)

- Q117a 1 ANTHEM BC/BS NEXT
- Q117b 2 AETNA NEXT
- Q117c 3 NASE (NATL ASSOC OF SELF EMPL.) NEXT
- Q117d 4 MEGALIFE NEXT
- Q117e 5 CIGNA NEXT
- Q117f 6 COBRA NEXT
- Q117g 7 MAINECARE/MEDICAID NEXT
- Q117h 8 MEDICARE ONLY NEXT
- Q117i 9 MEDICARE PLUS SUPPLEMENTAL NEXT
- Q117j 10 MILITARY OR VA NEXT
- Q117k 11 CUB CARE NEXT
- Q117l 12 OTHER COVERAGE NEXT
- Q117m 13 other COVERAGE NEXT
- Q117n 98 DK NEXT
- Q117o 99 NA NEXT

Q118

Option

Does s/he still have that coverage?

- Q118 1 YES NEXT
- Q118 2 NO NEXT
- Q118 8 DK NEXT
- Q118 9 NA NEXT

Q119

Option

Those are all the questions I have. Thank you very much for your time.
ALWAYS CHECK 1 HERE

- Q119 1 END END