



# Using State Surveys to Evaluate Health Care Reform

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State Health Access Data Assistance Center (SHADAC)  
University of Minnesota

Minnesota Health Services Research Conference  
March 5, 2013  
Minneapolis, MN

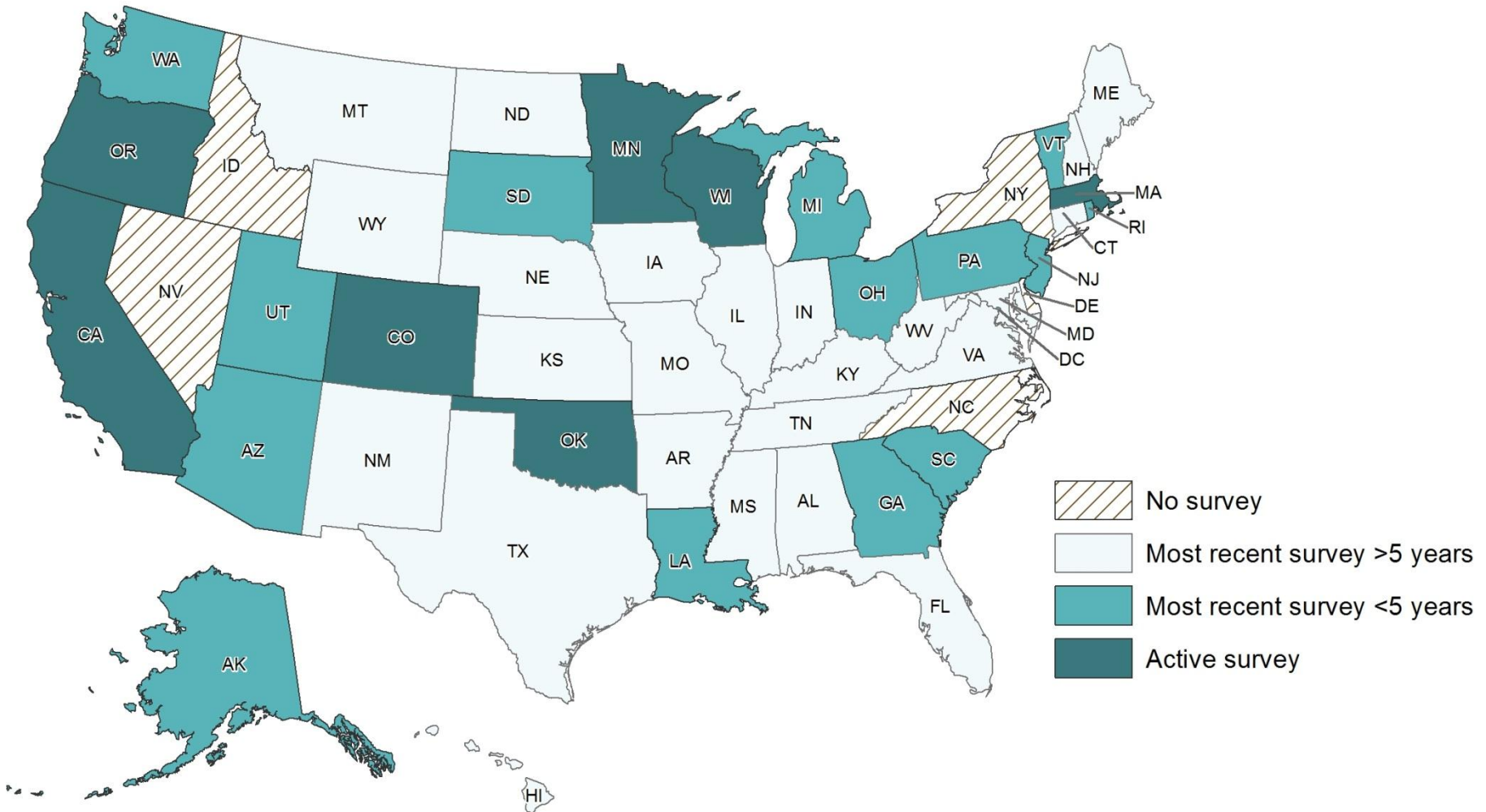
# Acknowledgements

- RWJF
- Members of workgroup
- Karen Soderberg
- Jessie Kemmick Pintor
- Pearl Akpoelohor Ometan

# Overview

- Overview of state survey activity
- Description of State Survey Reform Workgroup
- Value and challenges of state surveys

# State-Specific Household Survey Activity



<http://www.shadac.org/content/state-survey-research-activity>

# State Survey Reform Workgroup

- Formed Fall 2010 to provide guidance on priority data needs for monitoring progress on health reform efforts
- 44 members across 18 states and 1 territory:
  - Alaska, California, Colorado, Connecticut, Florida, Louisiana, Massachusetts, Minnesota, New Jersey, Ohio, Oklahoma, Oregon, Pennsylvania, South Carolina, Utah, Vermont, U.S. Virgin Islands, Washington, and Wisconsin
- Priority survey March 2011

# Workgroup Activities

- Conference call, December 2010
  - Coverage
    - Navigability/Experiences with health insurance
  - Affordability
  - Access
    - Provider supply
    - Emergency department use
    - Usual source of care/medical home
- Survey of priorities, March 2011
- Compilation of survey items began Fall 2012

# State Reform Survey Domains

(in order of priority within domain)

## Access to Coverage

- Navigability
- Difficulty purchasing insurance
- Problems experienced with coverage
- Difficulty enrolling in public program

## Emergency Department Use

- Use of ED for non-emergency care
- Number of ED visits in past 12 months
- Reason for ED care

## Affordability of Care

- Out-of-pocket costs
- Forgone care due to costs
- Problems paying medical bills
- Financial problems caused by health care costs

## Usual Source of Care

- Usual source of care and type
- Multi-dimensional medical home series
- Care coordination
- Reason no usual source of care

## Provider Supply Barriers

- Problems finding a provider

Members of 13 states participated

# Work in Progress: Compiling Survey Items

- NHIS plus 20+ states with regular survey activity
- Overarching comments:
  - Some consistency in domains of interest; less uniformity in the specific questions used to measure a given domain
  - States seldom have resources to test new items; borrow from other sources which may provide benchmark
- Target release: April 2013



# Structure of State Reform Survey Database

- Excel format
- Sort, search and filter functions

Domain	Desired Metric	Data Sources*	Exact Metric/ Survey Question	Comments
<ul style="list-style-type: none"> <li>• Access</li> <li>• Affordability</li> <li>• ED use</li> <li>• ESI access</li> <li>• Insurance coverage/ navigability</li> <li>• Medical home/ Coordination of Care</li> <li>• Utilization</li> </ul>	<p>Item description For example <u>access domain</u> includes:</p> <ul style="list-style-type: none"> <li>• usual source of care</li> <li>• delayed care/unmet need</li> <li>• barriers to care</li> <li>• ability to get appointment</li> <li>• confidence in getting needed care</li> </ul>	NHIS + State specific surveys	Survey item + response options	Item universe

# Concluding Comments

- State-specific surveys provide data in all three priority areas: **coverage, affordability, access**
- State-specific survey advantage
  - Wide range of policy relevant questions
  - Flexibility to alter survey content
  - Quick turnaround availability
- State-specific survey have and will continue to play a role in monitoring health reform

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